

# ViewSonic®

## VFD873

### Digital Photo Frame

- User Guide
- Guide de l'utilisateur
- Guía del usuario
- Käyttöopas
- Bedienungsanleitung
- Οδηγός χρηστών
- Guia do usuário
- Руководство  
пользователя
- Kullanıcı kılavuzu

**IMPORTANT:** Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box in the upper right corner of our website.

"Antes de operar su equipo lea cuidadosamente las instrucciones en este manual"



**Model No. : VS13787**

# Compliance Information

## CE Conformity for European Countries



The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

### Following information is only for EU-member states:

The mark is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).

The mark indicates the requirement NOT to dispose the equipment including any spent or discarded batteries or accumulators as unsorted municipal waste, but use the return and collection systems available.

If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.



# Declaration of RoHS Compliance

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr <sup>6+</sup> )	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:

Examples of exempted components are:

1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.
2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectronic devices).
3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
4. Lead as an alloying element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a copper alloy containing up to 4% lead by weight.

# Copyright Information

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In the interest of continuing product improvement, ViewSonic Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

No part of this document may be copied, reproduced, or transmitted by any means, for any purpose without prior written permission from ViewSonic Corporation.

## For Your Records

<b>Product Name:</b>	VFD873 ViewSonic Digital Photo Frame
<b>Model Number:</b>	VS13787
<b>Document Number:</b>	VFD873_UG_ENG Rev. 1a 11-22-10
<b>Serial Number:</b>	_____
<b>Purchase Date:</b>	_____

### Product disposal at end of product life

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

USA & Canada: <http://www.viewsonic.com/company/green/recycle-program/>

Europe: <http://www.viewsoniceurope.com/uk/support/recycling-information/>

Taiwan: <http://recycle.epa.gov.tw/recycle/index2.aspx>

# Important Safety Instructions

Always follow the basic safety precautions below when using your Digital Photo Frame. This will reduce the risk of fire, electric shock, and injury.

**Warning:** To reduce the risk of fire or shock hazard, do not expose this product to rain or moisture.

**Warning:** To prevent the risk, do not remove the cover, there are no spare parts inside, refer all product services to professional personnel.

- Digital Photo frame is for indoor use only.
- Unplug Digital Photo frame before performing care and maintenance.
- Do not block the ventilation holes on the back of Digital Photo Frame at any time.
- Keep your Multimedia Digital Photo Frame out of direct sunlight and heat source.
- Protect the power cord. Route power cords appropriately to avoid trip over by someone else or pinched by items placed on or against them. Pay particular attention to the point where the cord attaches to Digital Photo Frame.
- Only use the AC adapter included with the Digital Photo Frame. Using any other power adapter will void your warranty.
- Unplug the power cord from the outlet when the unit is not in use.

## Cleaning LCD Screen

Treat the screen gently. The screen is made of glass which can be scratched or damaged

To clean fingerprints or dust from the LCD screen, we recommend using a soft / nonabrasive cloth such as a camera lens cloth to clean the LCD screen.

If you use a commercial LCD cleaning kit, do not apply the cleaning liquid directly to the LCD screen. Clean the LCD screen with cleaning cloth moistened with the liquid.

## Package Content

- Digital Photo Frame
- AC power adapter (5V, 1A)
- User Guide
- Quick Start Guide
- Stand

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## 1.Precautions



### Warnings

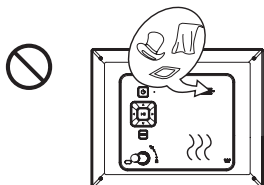
Please read this manual carefully before operating and reserve it for future reference. It will be helpful to you if you encounter any operating problem.



Avoid exposing this device to water, moisture or high temperature. Do not place it near swimming pool, bathtub or sink where it may come in contact with water.



Clean only with a dry soft cloth; do not use any chemical liquid for cleaning.



To ensure reliable operation of the device and to protect it from overheating, do not block any ventilation openings.



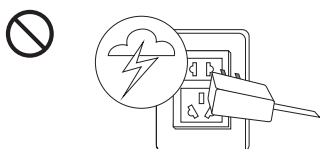
Only use attachments/ accessories specified by the manufacturer.



Do not step on the power cable, plug or adapter to avoid electronic shock.



Do not attempt to service this device yourself. Opening or removing covers may expose you to dangerous voltages or other hazards. Refer all servicing and repairs to qualified service personnel.



Please unplug this device in the thunderstorm weather or not in use for a long time.



Do not press hard on the LCD screen in the process of transportation or usage. Avoid sharp objects.

## **2.Product Introduction**

### **2.1 Features**

- High quality 8 inch LCD: 800x600 high resolution.
- Slim and fashionable design, suitable for gifts and home decoration.
- High-speed picture decoding technology, pictures in JPG format supported.
- Picture slideshow with multiple transition effects, support picture rotating and zooming.
- Calendar and Clock functions.
- User-friendly navigation buttons.
- Three-in-one (SD/SDHC/MMC) and USB flash drive supported.

### **2.2 Specifications**

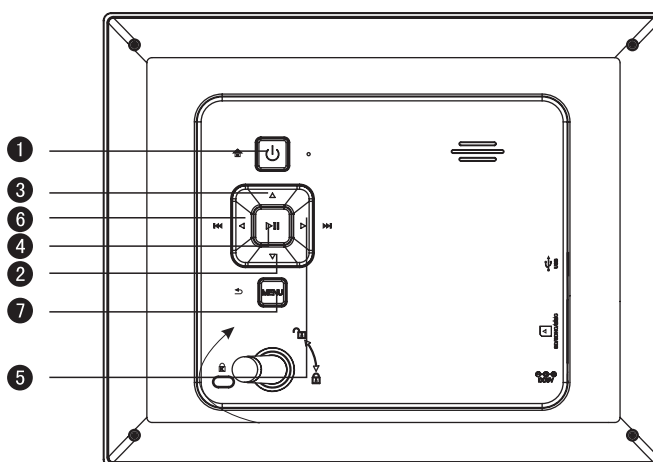
LCD Screen	Panel size / Aspect ratio	8inch 4:3	
	Effective viewing area	162.0(W)x121.5(H) mm	
	Resolution	800(W)x600(H) pixels	
Photo File	Image formats supported	JPG, JPEG(baseline coding)	
	Max. image resolution	30 million pixels	
Calendar		Clock, Calendar	
Memory Medium	Memory Card supported	MMC, SD, SDHC(max. 16GB)	
	USB	USB flash drive	
	File system	FAT, FAT32	
Electrical Specifications	Power input	5VDC, 1.0A	
	Power consumption	≤5W	
	Power adapter	Input	AC 100-240V, 50/60Hz
		Output	DC5V, 1.0A
Dimensions	Dimensions	217x176x24 mm	
	Weight	Approx. 415g	
	Operating mode	By buttons on the panel	
Environmental Requirements	Operating temperature	0℃~40℃	
	Storage temperature	-20℃~60℃	
Regulations	CE, BSMI, FCC, ICES003, LVD, Gost-R		



## 2.3 Accessories

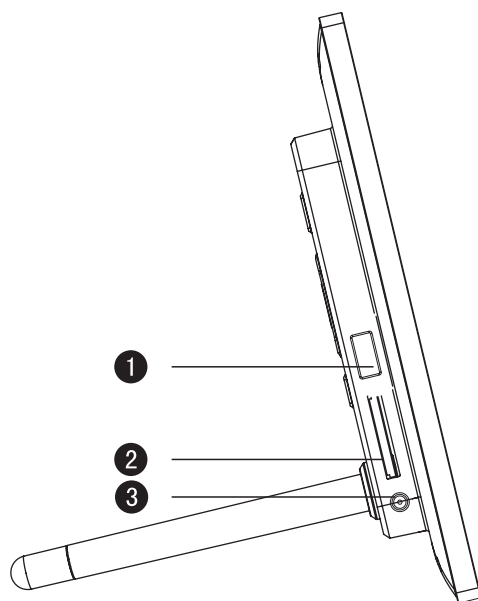
Digital Photo Frame	-----	1 piece
Power adapter	-----	1 piece
User's manual	-----	1 piece
Quick start guide	-----	1 piece
Stand	-----	1 piece

## 2.4 Button Illustration



- ❶ Power:** a. Press briefly to turn on the device when is off;  
b. Press & hold to turn off the device when is on;  
c. Press briefly to turn to the Main Menu when is on.
- ❷ DOWN:** Down.
- ❸ UP:** Up.
- ❹ PLAY:** a. Confirm/Enter; b. Press & hold for 3s to pop up the shortcut menu; c. Play/ pause.
- ❺ RIGHT:** a. Right; b. Adjust+.
- ❻ LEFT:** a. Left; b. Adjust-.
- ❼ RETURN:** Exit.

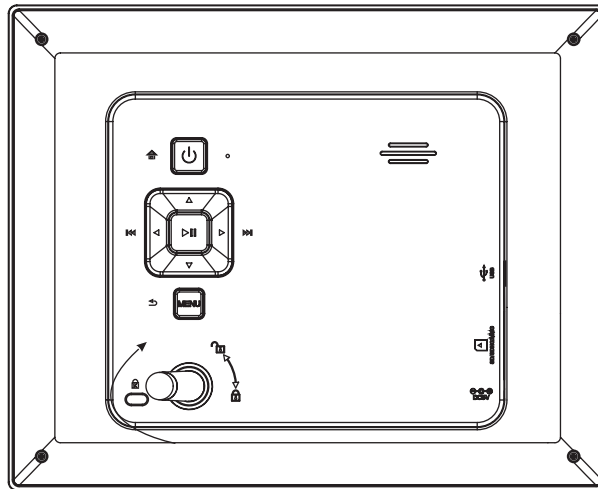
## 2.5 Terminal Illustration



- ❶ **USB** : connect to USB flash drive.
- ❷ **SD/SDHC/MMC card slot.**
- ❸ **DC-IN:** power input 5V DC 1.0A

## **3. Getting Started**

### **3.1 Stand**



Attaching the stand: rotate the stand clockwise until it is fixed tightly in position.

Removing the stand: rotate the stand counter-clockwise.

## **4. Operating Instruction**

### **4.1 Turn on/off the Digital Photo Frame**


#### **■Power on**

Press briefly [  ] on the device, the device will be turned on;

#### **■Power off**

Press & hold [  ] on the device, the device will be turned off;

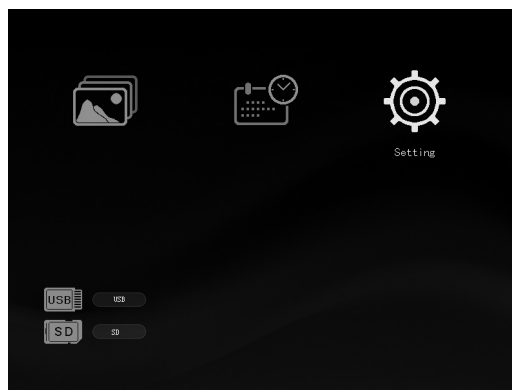
#### **■Return to the Main Menu**

Press briefly [  ], the device will return to the Main Menu.

### **4.2 OSD and Memory Medium**

#### **■Main Menu**

The Main Menu is shown as below. Move the Left and Right buttons to select an icon, and enter by [ ►|| ].



## 4.3 Photo Operating Instruction

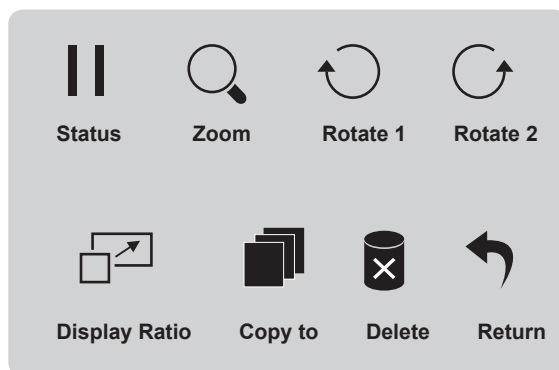
### ■Slideshow

Move [ ◀ ▶ ] to select "Photo" in the Main Menu, and select a medium type in the drop-down menu, then enter slideshow full-screen by [ ▶⏏ ]. During the slideshow, move [ ▼ ▲ ] for previous or next photo; press [ ⌂ ] to go to the Photo Browser menu.



### ■Slideshow setup

During the slideshow, press & hold [ ▶⏏ ] to pop up the setup menu; move [ ◀ ▶ ] to select options, confirm by [ ▶⏏ ]; and exit by [ ⌂ ].



**Status:** select from Pause and Play;

**Zoom:** zoom in the image;

**Rotate 1:** rotate an image clockwise;

**Rotate 2:** rotate an image counter-clockwise;

**Display Ratio:** select from Auto, Original, Crop and Stretch;

**Copy to:** copy the photos from external memory to internal memory (The internal memory is limited, picture in 800X600 resolution with size of less than 50K is recommended);

**Delete:** delete the selected photo;

**Return:** exit.

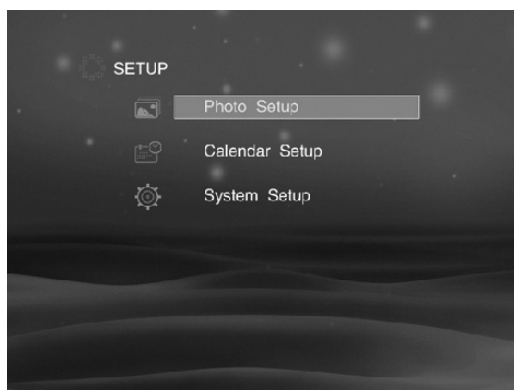
## 4.4 Calendar Operating Instruction

Move [ ◀ ▶ ] to select “Calendar” in the Main Menu, and enter by [ ▶| ]. In the Calendar OSD, move [ ▼ ▲ ] to browse the month.



## 4.5 Setup

Move [ ◀ ▶ ] to select “Setting” in the Main Menu, and enter by [ ▶| ]. There are Photo Setup, Calendar Setup and System Setup for setting.



### Photo Setup

**Display Ratio:** move [ ◀ ▶ ] to select from Crop to Fill, Full Screen and Fit to Screen;

**Slideshow time:** move [ ◀ ▶ ] to select from 5sec, 15sec, 30sec, 60sec, 5min and 15min;

**Transition effect:** move [ ◀ ▶ ] to select from 11 transition effects, such as Random, Snake and Partition etc.

### Calendar Setup

**Set Date:** move [ ▼ ▲ ] to select option, and [ ◀ ▶ ] to change the value;

**Clock Mode:** move [ ◀ ▶ ] to select from 12Hr and 24Hr;

**Set Time:** move [ ▼ ▲ ] to select option, and [ ◀ ▶ ] to change the value.

## **System Setup**

**Language:** move [ ◀ ▶ ] to select the on-screen language;

**Backlight:** move [ ◀ ▶ ] to adjust the brightness level;

**Power On:** move [ ◀ ▶ ] to set the Power On be ON or OFF;

**Auto Boot Time:** set the timer for the device to turn on automatically. Move [▼ ▲] to select option, and [◀ ▶] to change the value;

**Power Off:** move [ ◀ ▶ ] to set the Power Off be ON or OFF.

**Auto Shut Time:** set the timer for the device to turn off automatically. Move [▼ ▲] to select option, and [◀ ▶] to change the value;

**Auto-Power Frequen:** move [ ◀ ▶ ] to set the Auto-power frequency;

**USB Options:** Udisk (for VFD873 only);

**Default:** resume to factory settings;

**Version:** display the version of the firmware;

**System Upgrade:** for software upgrade.

## **5.Troubleshooting**

<b>Problem &amp; Solution</b>	
Can not power on, and nothing happens even if connected to a charger	Check whether the power is connected well or unplug&replug the device. If that doesn't work, return the device to your dealer for service.
The screen is off	Check whether the screen brightness is set to too low level in the Setup menu.
Screen freeze and does not respond to control anymore	Unplug&replug the device.
Some images are not displayed	The image file is not supported by this device. Only images in JPG format (baseline coding) are supported.
Can not read the files	Check the file path, the device cannot read files saved in a folder that is more over 5 levels deep.
Cannot read USB Flash Drive	Check whether USB flash drive is inserted well. The Max. Capacity of USB flash drive is 16G. An incompatible USB flash drive is inserted. Please consult your dealer for compatible types.
Cannot read SDHC card	Check whether SDHC card is inserted well. The Max. Capacity of SDHC card is 16GB. An incompatible card is inserted. Please consult your dealer for compatible card types.
No files are displayed on the screen	FAT is damaged. Reboot the device.
Exit playing and back to the Main Menu automatically	Restart playing. (Note: This device has protection function against violent impact and external interference)

**Note:** The LED panel is made up by millions of pixels with high technology. By chance, there will be some pixel is too high or too dark, but this situation will not effect the actual Digital Photo Frame function.



# Customer Support

For technical support or product service, see the table below or contact your reseller.

**Note :** You will need the product serial number.

Country/ Region	Web Site	T=Telephone F=Fax	E-mail
Australia/New Zealand	www.viewsonic.com.au	AUS=1800 880 818 NZ=0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T (Toll-Free)= 1-866-463-4775 T (Toll)= 1-424-233-2533 F= 1-909-468-3757	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	www.viewsoniceurope.com/uk/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 11 9999	service@in.viewsonic.com
Ireland (Eire)	www.viewsoniceurope.com/ uk/	www.viewsoniceurope.com/ uk/support/call-desk/	service_ie@viewsoniceurope.com
Korea	www.kr.viewsonic.com	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	T= 0800-4441185	soporte@viewsonic.com
Latin America (Chile)	www.viewsonic.com/la/	T=1230-020-7975	soporte@viewsonic.com
Latin America (Columbia)	www.viewsonic.com/la/	T= 01800-9-157235	soporte@viewsonic.com
Latin America (Mexico)	www.viewsonic.com/la/	T= 001-8882328722	soporte@viewsonic.com
Renta y Datos, 29 SUR 721, COL. LA PAZ, 72160 PUEBLA, PUE. Tel: 01.222.891.55.77 CON 10 LINEAS Electroser, Av Reforma No. 403Gx39 y 41, 97000 Merida, Yucatan. Tel: 01.999.925.19.16 Other places please refer to <a href="http://www.viewsonic.com/la/soporte/index.htm#Mexico">http://www.viewsonic.com/la/soporte/index.htm#Mexico</a>			
Latin America (Peru)	www.viewsonic.com/la/	T= 0800-54565	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853 2870 0303	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) T= 1-866-379-1304 (Spanish) F= 1-909-468-3757	service.us@viewsonic.com soporte@viewsonic.com
Singapore/ Malaysia/ Thailand	www.viewsonic.com.sg	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United Kingdom	www.viewsoniceurope.com/ uk/	www.viewsoniceurope.com/ uk/support/call-desk/	service_gb@viewsoniceurope.com
United States	www.viewsonic.com	T (Toll-Free)= 1-800-688-6688 T (Toll)= 1-424-233-2530 F= 1-909-468-3757	service.us@viewsonic.com

# Limited Warranty

## VIEWSONIC Digital Photo Frame

### **What the warranty covers:**

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

### **How long the warranty is effective:**

ViewSonic Digital Photo Frame are warranted for 1 year for labor from the date of the first customer purchase.

### **Who the warranty protects:**

This warranty is valid only for the first consumer purchaser.

### **What the warranty does not cover:**

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
  - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - b. Repair or attempted repair by anyone not authorized by ViewSonic.
  - c. Causes external to the product, such as electric power fluctuations or failure.
  - d. Use of supplies or parts not meeting ViewSonic's specifications.
  - e. Normal wear and tear.
  - f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, one way transportation, insurance, and set-up service charges.

### **How to get service:**

1. For information about receiving service under warranty, contact ViewSonic Customer Support (please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranted service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

### **Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

### **Exclusion of damages:**

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

# Mexico Limited Warranty

## VIEWSONIC Digital Photo Frame

### What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

### How long the warranty is effective:

ViewSonic Digital Photo Frame are warranted for 1 year for labor from the date of the first customer purchase.

### Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

### What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
  - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - b. Repair or attempted repair by anyone not authorized by ViewSonic.
  - c. Causes external to the product, such as electric power fluctuations or failure.
  - d. Use of supplies or parts not meeting ViewSonic's specifications.
  - e. Normal wear and tear.
  - f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.

### How to get service:

For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the attached Customer Support page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

For Your Records

Product Name: \_\_\_\_\_ Model Number: \_\_\_\_\_

Document Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

Extended Warranty Purchase? \_\_\_\_\_(Y/N)

If so, what date does warranty expire? \_\_\_\_\_

1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
2. Take or ship the product in the original container packaging to an authorized ViewSonic service center.
3. Round trip transportation costs for in-warranty products will be paid by ViewSonic.

**Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

**Exclusion of damages:**

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

<b>Contact Information for Sales &amp; Authorized Service (Centro Autorizado de Servicio) within Mexico:</b>	
Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 <a href="http://www.viewsonic.com/la/soporte/index.htm">http://www.viewsonic.com/la/soporte/index.htm</a>	
<b>NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004</b>	
<b>Hermosillo:</b> Distribuciones y Servicios Computacionales SA de CV. Calle Juarez 284 local 2 Col. Bugambillas C.P: 83140 Tel: 01-66-22-14-9005 E-Mail: <a href="mailto:disc2@hmo.megared.net.mx">disc2@hmo.megared.net.mx</a>	<b>Villahermosa:</b> Compumantenimientos Garantizados, S.A. de C.V. AV. GREGORIO MENDEZ #1504 COL, FLORIDA C.P. 86040 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: <a href="mailto:compumantenimientos@prodigy.net.mx">compumantenimientos@prodigy.net.mx</a>
<b>Puebla, Pue. (Matriz):</b> RENTA Y DATOS, S.A. DE C.V. Domicilio: 29 SUR 721 COL. LA PAZ 72160 PUEBLA, PUE. Tel: 01(52).222.891.55.77 CON 10 LINEAS E-Mail: <a href="mailto:datos@puebla.megared.net.mx">datos@puebla.megared.net.mx</a>	<b>Veracruz, Ver.:</b> CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419 ENTRE PINZÓN Y ALVARADO Fracc. Reforma C.P. 91919 Tel: 01-22-91-00-31-67 E-Mail: <a href="mailto:gacosta@qplus.com.mx">gacosta@qplus.com.mx</a>
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